

FREQUENTLY ASKED QUESTIONS

FAQs

Q: Why are we changing our name to Labor Credit Union?

A: We have served working people in the labor industry since 1935. To expand our efforts and become the foundation of financial success for all people who work and have worked their lives to make a difference, we want our name to reflect the full scope of those we serve, which is everyone that serves in or supports the Labor movement.

Q: What is the meaning behind the logo?

A: Just like the labor movement comes together to make life better for its members, Labor Credit Union does the same. The gears represent diversity and inclusion. We work together to support our members in reaching their financial goals. We are the roots that support building financial strength and enhancing well-being for all.



Q: When will the re-brand and name change go into effect?

A: We will officially change our name July 1st, 2022.

Q: Is DOLFCU merging with another company or credit union?

A: No. We are not merging with another credit union or any other institution. We are simply re-branding our name to reflect the broader labor movement that we exist to serve.

Q: Is there a reason why Federal is not in your new name? Are my deposits still federally insured?

A: Federal is not included in our new name to promote expansion and opportunities to serve additional unions and organizations. Your funds will remain insured up to \$250,000 by the National Credit Union Administration (NCUA).

Q: What does this mean for my account(s)?

A: Nothing! All of your account information remains the same. Your debit and credit card numbers, account numbers, and our routing number (254074426) will all stay the same. There should be no impact to your day-to-day banking.

Q: Will Department of Labor employees and retirees still remain eligible to join?

A: Yes. We will continue to proudly serve eligible DOL employees, retirees, contractors, & subsidiaries just as we always have.

Q: Will any of the Credit Union's contact information be changing?

A: Our email addresses will remain the same. Our phone numbers will also remain the same. The web address will be changing to www.laborcu.org.

Q: Do I need to change my direct deposit or automatic payments?

A: No. Our routing number and your account number are used to make electronic deposits and those will be staying the same.

Q: Can I still use my existing checks?

A: Yes. Continue to use your current checks.

Q: Will domestic or international wires be affected?

A: No. The new brand changes will not affect wires as our routing number will remain the same.

Q: Will the website be changing? How will I find the credit union website?

A: On **July 1st** our website will reflect our new logo and the new brand identity. There will be a new web address: **www.laborcu.org** that will direct you to the website. You may continue to use the web address **www.dolfcu.org** and be automatically re-directed to the new site.

Q: Will there be changes to your branch, ATMs and Shared Branch locations?

A: Our Frances Perkins and Bureau of Labor Statistics branch locations and hours will remain the same along with our existing ATMs. For Shared Branch locations and ATMs, please visit our website.

Q: Will there be a change in the service I receive from the credit union?

A: You will continue to receive the same great service from your credit union! We are excited for this new chapter in the credit union's history and we look forward to continuing to serve you.

